



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Ronald A. KATZ

Serial No.: 09/317,807

Filed: May 24, 1999

For: MULTIPLE FORMAT
TELEPHONIC INTERFACE
CONTROL SYSTEM

) Group Art Unit: 2643

) Examiner: S. Woo

) Office Action mailed:

) Attorney Docket No.: 6646-108N5

) Customer No.: 50-1636

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JUL 13 2004

Technology Center 2600

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office Action dated December 31, 2003, please amend the
above-identified patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks/Arguments begin on page 5 of this paper.

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

June 30, 2004
Date

Reena Kuyper
Reena Kuyper